Terms and Conditions

Gereral Condition

These Terms and Conditions constitute a contract between the customer (You) and Wealth Trading Pty Ltd ABN 35 137 707 218. The website ausauc.com.au is owned and operated by Wealth Trading Pty Ltd, and referred to as AusAuc, "We", "our", "us" or the "company". "you" and "your" means the user of our website or the buyer of our product.

Your use of the website constitutes your agreement to abide and be bound by these Terms and Conditions. If you do not agree with the Terms and Conditions, do not use the website, or continue with the purchase.

Order and Cancellation

You must be at least 18 years old to place an order with AusAuc. By placing an order with us, you acknowledge that you are over 18 years of age.

You shall pay for the product and shipping in full when you place an order, by supplying with your credit, debit card details through Paypal. In any event, we shall not be bound to accept the order before we have received and cleared the payment in full.

When you submit an order with us, you agree to abide and be bound by the prevailing Terms and Conditions. AusAuc reserves the right to decline any order, for any reason. If order has been declined, you will be provided a store credit or a full refund, depending on your preference.

If orders are made on the weekend or public holiday, the order will not be processed until the next business days.

Pricing

All prices in ausauc.com.au are quoted in Australian Dollars and GST (Goods and Services Tax) inclusive.

AusAuc reserves the rights to change prices for products displayed at our website at any time without notice. We make every effort to ensure the accuracy of our pricing. However, if an error occurred, we reserve the right to refuse to accept further orders and to cancel any orders already laced at the incorrect price.

We sell and deliver products ONLY WITHIN Australia. The information on this site is intended and applicable for Australian consumers only and is governed by Australian law.

Delivery

We sell and deliver products ONLY WITHIN Australia. The information on this site is intended and applicable for Australian consumers only and is governed by Australian law.

Items will be delivered to the address you nominated while placing your order. We are not liable for late or missing deliveries if an incorrect address is given.

You have the option to return any unopened, unused item in its original packaging that you bought from AusAuc for any reason within 30 days of posting out of the item.

Estimated shipment times may change due to changes in supply or conditions beyond our control. If you have not received your items within the estimated delivery time, please contact us.

Product Review Messages

AusAuc welcomes feedback on our products from you. As a courtesy, we ask that you do not use obscene, profane, or threatening language in messages. You are solely responsible for your messages. We reserve the right to remove the content you submit at any time.

Damage on Arrival

You shall notify Real Smart within 2 working days in the unlikely event that your item arrives damaged or faulty. In addition to a detailed description, you are required to provide images (or a short video clip if more appropriate) of the damage to proceed with the warranty process.

Warranty Claim

All our goods come with a 12-month warranty that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure. You are also entitled to have the goods repaired or replaced if it is not repairable.

You are not entitled to any compensation where in our reasonable opinion the product has, following the sale to you, become of unacceptable quality due to fair wear and tear, misuse, failure to use in accordance with manufacturer's instructions, using it in an unusual way or failure to take reasonable care.

Postage is not covered under warranty for pick up orders.

Internet Communication

Ausauc.com.au reserves the right to email you our product updates and newsletter that we believe may be in your interest. At the same time, we respect your right not to receive these communications from us. Please advise us at the time of placing your order if you do not wish to receive any updates, and we will disable the option for your account.

Intellectual Property Rights

The site and its content are protected by copyright which is owned by Wealth Trading Pty. Ltd., or in the case of some content, by a third party. You can browse the site freely and print it out for personal or non-commercial use. Registered trademarks and logos must not be used or modified in any way without obtaining the prior written consent of us.

Correction of Errors and Inaccuracies; Limitations on Quantity

Ausauc.com.au makes every effort to ensure accurate product descriptions. However, the content may contain typographical, technical, or descriptive errors; and may not be complete or up to date. Therefore, we reserve the rights to correct any information at any time without prior notice. We also reserve the right to limit quantity, including after order is submitted or paid for. We apologize for any inconvenience caused.

We endeavour to display the colours of the products on the website as accurately as possible. The colour of the product you see depends on your monitor, so it is not guaranteed that there is no colour deviation from the actual product.

Website Access

Due to random technical errors, we do not guarantee all-time access to the web site. The Terms and Conditions do not guarantee that we will continue operating all or any part of the website. It is not our liability if the website is closed or modified at any time.

Limitation of Liability

We are not liable if products are being misused, mishandled, or mistakenly installed. Our maximum total liability for any product supplied to you shall at no time exceed the amount you pay to us in respect of the product.

Amendment

We reserve the rights to amend the Terms and Conditions at any time without notice. You should check the terms and conditions regularly. Continued use of the website will be deemed to constitute your acceptance of the updated Terms and Conditions.